

MARY ELIZABETH WIEDER

Bilingual (English/Italian) Strategic Marketing and Digital Expert & Consultant

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profile

Originally from the United States, living in Italy 10+ years; Marketing and digital professional with management and international experience and a passion for social impact business model: 14+ years of experience developing both a corporate marketing and consultancy career in various sectors including life sciences, ICT and technology, finance, luxury goods and sports. Results include:

- Marketing Senior Level Management leading global marketing teams, implementing marketing department including strategic plans, and managing budgets for multinational companies
- Created M7 Social Project: marketing and digital consultancy business (P.IVA IT04028470237 www.m7socialproject.com)
- o Digital Transformation Lead for a multinational life sciences company developing digital platform for clinical trials (Horizon 2020)
- Implemented and managed CRM system (SalesForce), including custom projects, as system administrator
- o Track record of increasing website traffic by 400%+ and creating social media presence with 10%+ per monthly growth
- Created and managed 20+ websites including multilingual content and SEO
- o University Lecturer, since 2017, teaching International Marketing and Business Communications
- Founder and President of non-profit organization: Verona Professional Women Networking (www.veronapwn.com)
- Master's Degree (M.A.) in Global Communications; Bachelor's Degree (B.S.) in Marketing; Professional Certification in Digital Transformation, Design Thinking and Social Impact for Innovation

skills

 Digital Marketing Strategy 	 Social Media Marketing 	 Global Marketing Strategy
 B2B Marketing Strategy 	CRM (e.g. SalesForce)	 Branding & Communication
 Web Design & Analytics (SEO) 	 Budget Management 	 Content Creation, Copy Editing
 Digital Transformation strategy 	 Marketing Privacy (GDPR) 	 Non-Profit Marketing/Boards

professional experience

GRUPPO FINSERVICE, Mantova/Verona, Italy [Consulenza Finanziaria] Director, Strategic Marketing

2021 to present

- Responsible for the development and implementation of a marketing strategy for a group of companies in financial services sector
 including product marketing and market intelligence
- Manage a team of marketing and communication resources as well as data analysts including goal-setting
- Manage a portfolio of 20-30 products in the subsidized finance market and 13 service entities by defining product strategy and sales metrics
- Define lead funnel and implement a marketing automation system and process to manage 2.000+ leads per month
- Responsible for the corporate communications and branding strategy: tone of voice, marketing materials, editorial calendar

M7 SOCIAL PROJECT, Verona, Italy [Marketing Consultancy]

2018 to present

Founder and Senior Consultant

Marketing & Digital Strategy (Website and Social Media), Content Marketing, Marketing Privacy, Audits and Training courses

UNIVERSITY STUDIES ABROAD CONSORTIUM (USAC), Verona, Italy [Academia] University Lecturer

2017 to present

Teaching two senior-level courses in English: International Marketing and Business Communications

ARCHIVA GROUP, Verona, Italy [Digital Transformation, ICT]

2019 to 2021

Marketing Management Director and Senior Consultant (January 2020 – February 2021) Strategic Marketing Consultant (July-Dec 2019)

- Marketing Management Consultancy: marketing and digital strategy across a group of companies managing a team, company's first budget and structuring department
- Responsible for lead generation KPIs, product development and digital marketing and branding activities
- Develop digital transformation strategy: implemented digital readiness assessment and marketing plan
- Responsible for GDPR and privacy compliance for marketing activities writing the company's first marketing privacy procedures and social media use policy

PM HOLDING (CROS NT, ARITHMOS, SEQURE), Verona, Italy [Life Sciences/Pharmaceuticals and Technology]

2010 to 2019

Director of Marketing (2015 - 2019)

Business Development & Marketing Associate (2010-2015)

- Responsible for marketing strategy and implementation for a portfolio of multinational SME companies managing a global, authoring marketing plan and managing a combined budget of approx. €350K in Europe, U.S. and Asia
- Authored internal policies on lead generation, product/service matrix and GDPR compliance
- Responsible for digital strategy: business owner of marketing and commercial IT systems (SalesForce)
- Oversaw 3 website designs and social media growth: website visitors and social media grew 7x organically under my leadership
- Designed and implement international market research projects for new and existing products and services
- Managed lead generation and conversion process via CRM management liaising with Business Development team
- Implemented and led Corporate Social Responsibility department overseeing strategy and initiatives

PERTH HEAT PROFESSIONAL BASEBALL, Perth, Australia [Professional Sports]

2009-2010, 2014-2015

Marketing Team Consultant

Contributed to marketing strategy for game of baseball in Western Australia designing marketing material (posters, video board content and game day promotions)

ORGANISATION FOR ECONOMIC CO-OPERATION & DEVELOPMENT, Paris, France [Non-governmental organization] Communications Analyst/Consultant

2009

- Managed a communication strategy for Directorate of Education's AHELO project involving 20 countries
- Coordinated a multi-million euro funding initiative including market research and funding proposal
- Designed brochure and website (www.oecd.org/edu/ahelo) and presentations on behalf of the OECD for the European Commission

FRAGRANCE MANUFACTURING INC, Allentown, PA, USA [Personal Care & Cosmetics] Business Development & Marketing Manager

2006 to 2007

- Managed client accounts supporting product development for retail sales in domestic and international markets
- Managed \$7 million USD sales budget and provided financial analysis of target markets while managing marketing strategy and promotional material

education

Master of Arts (M.A.) in Global Communications, American University of Paris, *Paris, France*, 2010 Bachelor of Science (B.S.) in Marketing, Lehigh University, *Bethlehem, PA*, 2006

Professional Course Certificate in Social Impact, Coursera University of Pennsylvania Wharton School, 2020
 Professional Course Certificate in Design Thinking for Innovation, Coursera University of Virginia, 2020
 Professional Course Certificate in Digital Transformation, Coursera University of Virginia, 2018

Technical Summary:

Languages	English (native), Italian (Fluent), French (working proficiency)	
Technical	PC and Mac, Microsoft Office Suite (Word, Excel, Outlook, Powerpoint, Teams)	
Design Tools	Adobe Creative Suite (Photoshop, Illustrator), Canva, Quik, Final Cut Pro	
Social Media	Expert knowledge of strategy for LinkedIn, Facebook, Twitter, Instagram and Hootsuite content	
	management	
Web Design/Tools	Excellent knowledge of Wordpress with basic knowledge of HTML, experience in SEO campaigns	
Marketing Automation	Expert knowledge of Salesforce CRM and Salesforce.org; excellent knowledge of email marketing	
	platforms and market survey tools	

Interests:

• Sports: Competitive Long Distance Running 2014-Present (Team KM Sport – Verona), Serie A Softball 2007-2013 (Bussolengo – Italy), Division I College Softball at Lehigh University 2002-2006 (Bethlehem, USA)

special projects

VERONA PROFESSIONAL WOMEN NETWORKING, Verona, Italy Founder and President

• Created a women's professional networking non-profit association in Verona, Italy with 100+ associated members and 3,000+ online members with monthly networking meetings and European Commission collaborations

PWN (PROFESSIONAL WOMEN'S NETWORK), Milan and Paris

Head of Marketing for PWN Global Board of Directors (2015-2017) while member of Milan chapter

*In compliance with the GDPR and the Italian Legislative Decree no. 196 dated 30/06/2003, I hereby authorize you to use and process my personal details contained in this document